



Visitor Fact Sheet

Arranging a Visit

- ✓ Visiting is by appointment only by calling (815) 321-4032 (Manor) or (815) 321-2110 (Village).
- ✓ Visiting hours will be between 9am and 4pm, and must be scheduled in advance.
- ✓ Visits will be scheduled in one hour time blocks.
- ✓ Visits are limited to (2) two per resident and they must be from the same the same household. *Visitors under the age of 18 must be accompanied by an adult.*
- ✓ Visits will be supervised by a staff member at all times.
- ✓ Visitors will be rescreened upon arrival.
- ✓ Screening consists of: first/last name, address, phone number, visit date/time, and email address if available.
- ✓ Visitors must notify Hearthstone if they develop COVID-19 symptoms within (3) three days of their visit.
- ✓ Visitation areas will be cleaned and sanitized between visits.

Outdoor Visitation

- ✓ Outdoor visitation is preferred even when resident and visitor are fully vaccinated* against COVID-19. Outdoor visits generally pose a lower risk of transmission due to increased space and airflow. Therefore, visits should be held outdoors whenever practicable.
- ✓ Visitation will occur at the pergola for Hearthstone Village and the south side patio for Hearthstone Manor.

Indoor Visitation

- ✓ When a new case of COVID-19 among residents or staff is identified, Hearthstone will immediately begin outbreak testing and suspend all visitation until at least one round of facility-wide testing is completed.
- ✓ If the first round of outbreak testing reveals no additional COVID-19 cases in other areas of the community, then visitation can resume for residents in areas/units with no COVID-19 cases. The facility will

suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing.

- ✓ If county positivity rate exceeds 10%, indoor visitation for unvaccinated residents will be suspended.
- ✓ Indoor visitation will occur in rooms 225, 226, & 227 (vacant sheltered care unit) for Hearthstone Manor and at the 1st and 2nd floor prayer chapels and room 342 (vacant) for Hearthstone Village.
- ✓ Indoor visitation will not occur in the resident's room unless for a compassionate care visit.

Visitation Expectations

- ✓ Social distancing of minimum of 6 feet is required.
- ✓ Gifts or personal items can be exchanged at visits.
- ✓ Masks/face coverings or other required PPE must be worn throughout the entire visit.
- ✓ Masks must cover the nose and mouth at all times.
- ✓ Hand sanitizing and/or hygiene should be done upon arrival and upon end of the visit.
- ✓ If the resident is fully vaccinated*, they can choose to have brief close contact (including touch) with their visitor while wearing a well-fitting face mask and after performing hand-hygiene. After the brief contact, both the resident and the visitor must perform hand hygiene and maintain social distancing of 6 feet.
- ✓ Visitors who are unable to adhere to the core principles of COVID-19 infection prevention will not be permitted to visit.
- ✓ If the resident and visitor are fully vaccinated, no PPE or social distancing is required.

*Fully vaccinated: The vaccination status of a person who is \geq two weeks following receipt of the second dose in a valid two-dose series, or \geq two weeks following receipt of one dose of a single-dose vaccine.