



Visitor Fact Sheet

Arranging a Visit

- ✓ Visiting hours are open and unrestricted. Hearthstone does encourage visits to occur during normal business hours to not disturb other residents.
- ✓ You may be asked to limited number of visitors per resident as a means to maintain the core principles of infection prevention and social distancing.
- ✓ If visitors are expecting a large number of people, please request to use one of the larger community rooms. The larger community rooms should be scheduled in advance with the Activity Director to avoid “double-booking” of families/residents.
- ✓ Visitors will be screened for signs and symptoms of COVID-19 upon arrival. If they fail the screening, the visit will be rescheduled. Visitors must provide contact information for contact tracing.
- ✓ Visitors will be required to complete the Visitor Log upon arrival. Visitor Log, as with the regular Resident Sign In/Sign Out Log, is required by Illinois Regulations.
- ✓ Visitors must notify Hearthstone if they develop COVID-19 symptoms within three (3) days of their visit.
- ✓ Visitation areas will be cleaned and sanitized between visits.

Outdoor Visitation

- ✓ Outdoor visitation is preferred even when resident and visitor are up-to-date* with COVID-19 vaccinations. Outdoor visits generally pose a lower risk of transmission due to increased space and airflow. Therefore, visits should be held outdoors whenever practicable.
- ✓ Visitation can occur at the pergola for Hearthstone Village and the Courtyard and Southside patio for Hearthstone Manor.

Indoor Visitation

- ✓ Indoor visitation is also offered in rooms 225, 226, 227, as well as the chapel if visitor and resident desire more privacy
- ✓ Indoor visitation is permitted in resident rooms. If there is another resident in the room and physical distancing cannot be maintained, visitors may be asked to limit the number of people in the room or to consider visitation take place in the open Family Visitation Rooms available for privacy and Infection Control Practices.
- ✓ If resident has a roommate, the curtain is to be pulled for privacy, comfort, and infection control, and visitors are to wear a face mask while roommate is in the room.

Visitation Expectations

- ✓ Social distancing from other staff and residents of minimum of six (6) feet is required.
- ✓ Gifts or personal items can be exchanged at visits.
- ✓ Masks/face coverings or other required PPE must be worn throughout the entire visit.
- ✓ Masks must cover the nose and mouth at all times.
- ✓ Hand sanitizing and/or hygiene should be done upon arrival and upon end of the visit.
- ✓ Visitors who are unable to adhere to the core principles of COVID-19 infection prevention will not be permitted to visit.

*Up-to-date - A person is considered up-to-date with their COVID-19 vaccines when they have received all doses in the primary series and all boosters recommended, when eligible.