



Visitor Fact Sheet

Arranging a Visit

- ✓ Visiting hours are open and unrestricted. Hearthstone does encourage visits to occur during normal business hours to not disturb other residents.
- ✓ If visitors are expecting a large number of people, please request to use one of the larger community rooms. The larger community rooms should be scheduled in advance with the Activity Director to avoid “double-booking” of families/residents.
- ✓ Visitors will be required to complete the Visitor Log upon arrival. Visitor Log, as with the regular Resident Sign In/Sign Out Log, is required by Illinois Regulations.
- ✓ Visitors must notify Hearthstone if they develop COVID-19 symptoms within three (3) days of their visit.

Outdoor Visitation

- ✓ Outdoor visitation is preferred whenever practicable.
- ✓ Visitation can occur at the pergola for Hearthstone Village and the Courtyard and Southside patio for Hearthstone Manor.

Indoor Visitation

- ✓ Indoor visitation is permitted in resident rooms.
- ✓ If resident has a roommate, the curtain is to be pulled for privacy, comfort, and infection control.

Visitation Expectations

- ✓ Gifts or personal items can be exchanged at visits.
- ✓ Hand sanitizing and/or hygiene should be done upon arrival and upon end of the visit.
- ✓ Visitors who are unable to adhere to the core principles of COVID-19 infection prevention will not be permitted to visit.

During outbreak, visitation is permitted but not recommended unless necessary.

Source control is required during outbreak and/or when Community Transmission Levels are High.